## Please follow these steps:

 $1_{\text{N}}$  Enable the USB Flash Drive Debugging (I series NVR , later versions of v4.1.50)

ΗΙΚΝ	SION	Live View	Playback	Picture	Configuration
Loca	al	Upgrade & Maint	enance Log	Diagnose	
🗄 Sys	tem	Debugging by USB Flash Drive			
Sys	tem Settings	ttings USB Flash Drive Debugging			
Mair	ntenance	Network Deserves Medication			
Sec	Security Network Resource Statistics				
Can	nera Management	View Stati	stics Information		

- Copy the debug document to U-disk (under the root directory) on your computer. The debug document is in attachment.
- $3_{\sim}$  Plug the U-disk to the rebooting NVR.
- 4、 Wait for NVR to reboot and remove the U-disk after the NVR reboots.
- 5、 Plug the U-disk to your computer , you can see two new files like app\_xxx.log bsp\_xxx.log. You send the two files to me.

Note: this method is suitable for both I and E series NVR and the debug.cfg is the same for both series .